

Nikita Nikam

Product Experience Designer

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ABOUT ME

I am an end-to-end product experience designer based in Pune with a diverse skillset across UX design, research and prototyping. I'm someone who loves brainstorming sessions & solving challenging problems.

EDUCATION

MIT Institute of Design, Pune

2015-2017

User Experience Design

Sinhgad College of Engineering

2010-2014

Computer Engineering

SKILLS

- Domain & User Research
- Interaction & Motion Design
- Wireframing
- Information Architecture
- Rapid Prototyping
- Usability Testing
- Critical Thinking & Rapid Solutioning
- Persona Creation
- Visual Design
- Project Planning

TOOLS

- Sketch
- Figma
- Figma Make
- Copilot
- Axure
- Miro
- Adobe Illustrator
- Adobe Photoshop
- Invision
- Zeplin

EXPERIENCE

Amdocs

UI/UX Specialist(Advanced) / Jun 2021 - Present

- Currently, working on a customer engagement platform for B2B. Involved in conducting design validation sessions with the sales teams, gathering feedback & enhancing the solutions to make it AI enabled.
- Worked extensively on self care product. Understanding & decoding complex requirements, collaboration with stakeholders, advocating for user centred approach.
- Responsible for guiding/managing the design team members for conducting user testing sessions as part of a guild activity.

Mindstix Software Labs Pvt. Ltd.

Sr. Experience Designer / Jan 2018 - Nov 2020

- Co-led the design team of 10+ members, responsible for end-to-end delivery of products.
- Managing the hiring process & responsible for up-scaling of the design team.
- Leading projects for major clients like VMware, Rubriks, Monotype etc.
- Worked collaboratively with the cross-functional teams, product owners, stakeholders.
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Light Information Systems Pvt Ltd.

UX Design Intern / Jan 2017 - May 2017

- Worked on building an intuitive smart bot for Target.com, an e-commerce site. Actively involved in the research & design phase.